

Voice Products Inc. 23715 Mercantile Road #200 Cleveland, Ohio 44122

Dear Mr. Kaufman,

I am writing to you regarding the STEALTH Smoking Enforcement System. Since we purchased the STEALTH system for several of our lavatories a few years ago and subsequently all of our building's lavatories the next year, we have experienced a significant drop in smoking violations. Initially several more students were apprehended smoking or attempting to smoke in the lavatories. However, word of the "smoking detectors" soon spread through the student population and the infractions all but stopped. We occasionally have a student trying to beat the system but as soon as the alarm is triggered security personnel arrive on the scene and escort the student to the administration.

I also feel obligated to mention the quality of your service and support. When we purchased the remaining sensors for all our lavatories, Voice Products reprogrammed the base unit to accommodate the new sensors and did so without any additional charge. In addition, over the last few years we only had one sensor fail (it gave is false positive signals) and once again Voice Products came through. The unit was sent out and returned repaired at no cost.

We are very pleased with the STEALTH Smoking Enforcement System. Although no system can ever be totally full proof, the system has enabled us to make great strides in addressing our in school smoking issues.

Sincerely,

Richard Kline Grade Level Principal Haverford High School